

Refund & Payment Policy

Registration acknowledgment

1) Payment Requirement for Participation

All participants must be **paid in full before stepping onto the field**. No player will be permitted to participate in any league events, games, or activities unless their registration fee has been fully paid. This requirement is in place due to legal, insurance, and league policy reasons to ensure compliance with liability coverage and participant safety.

2) Refund Policy

All registration fees for **SCSL Pittsburgh, Inc. dba Steel City Softball League** are **non-refundable**. By completing registration and submitting payment, participants acknowledge and agree to this policy.

3) Refund Eligibility

- **Before the Season Starts:** A refund request may be considered if submitted prior to the official start of the season. Requests must be made in writing to board@steelcitysoftball.org and may be subject to an administrative processing fee.
- **After the Season Starts:** Once the season begins, all registration fees are strictly non-refundable, regardless of attendance, withdrawal, injury, suspension, or removal from the league.

4) Special Circumstances

Refunds may only be granted in rare, exceptional cases at the sole discretion of the League Board or Executive Committee. These cases may include:

- League cancellation due to unforeseen circumstances.
- A participant's inability to play due to a documented medical emergency before the season starts.

5) No Refunds for Weather or Schedule Changes

Refunds will not be issued for game cancellations, rescheduling, or delays due to weather, venue changes, or any other adjustments made in the interest of the league.

6) Agreement to Policy

By submitting registration and payment, participants confirm that they have read, understand, and agree to this non-refundable policy and payment requirement for participation.